



## Furniture

A telephone call-centre client had just signed a contract to increase their volume of third-party calls by 40% in under a month with a major international direct mail publishing company.

This meant putting more 'bums on seats' to handle the new business of 40% more incoming calls, with the relevant new staff and training involved.

EACS were contracted with the project of designing and furnishing the new call-centre to meet this strict deadline.

Designs and budgets were agreed, together with specialised units, and were built; assembled and installed within the timescale, and just as importantly - within budget.

Work-stations; Clusters; Screens; Cable/Power/Data/ Telephone Management; Storage and Seating all completed as necessary.

One call - did it all!

Our client has since trusted as with all their furniture requirements in an on-going capacity.

